

Wilson, Alexandra

From: Searcy, Dana
Sent: Thursday, September 14, 2023 3:11 PM
To: Norton, Justin W; Clark, Mike E.; Gustafson, Ryan
Cc: Brown, Eric P.; Edwards, Nathan; Thomas, Kate L; Wilson, Alexandra
Subject: RE: CHAB Meeting Today

Hi Commissioner Clark, (I copied in Alex to avoid the multiple emails being sent around)

Lily Baron has already been involved.

The information you are receiving is not accurate. The Cares Campus is holding a bed for her.

The Campus women's beds are otherwise full. If someone is put on a sit out for breaking a rule, we cannot guarantee a bed will be there when they are able to return. We also do not provide motels to single adults. (this is a frequent ask of Lily Baron to our Commissioners) Vouchers are for long term housing and people must meet qualifications as outlined by the funding. These are policies and procedures that are in place to provide consistency.

Multiple staff are working on gaining appropriate care for [REDACTED]. This is an extremely complicated case. Please understand that this takes time for staff to work through and there are rules and regulations that must be followed. We are also charged with the care for the additional 500 individuals staying in the shelter and are balancing the situation.



Dana M. Searcy, CPM
Division Director
Housing and Homeless Services | Human Services Agency
dsearcy@washoecounty.gov | Front Desk: 775.325.8210 | Cell: 775.399.2005
170 S. Virginia St., Suite 201, Reno, NV, 89501



From: Norton, Justin W <JNorton@washoecounty.gov>
Sent: Thursday, September 14, 2023 2:52 PM
To: Clark, Mike E. <MEClark@washoecounty.gov>; Searcy, Dana <DSearcy@washoecounty.gov>; Gustafson, Ryan <RGustafson@washoecounty.gov>
Cc: Brown, Eric P. <EPriceBrown@washoecounty.gov>; Edwards, Nathan <nedwards@da.washoecounty.gov>; Thomas, Kate L <KAThomas@washoecounty.gov>
Subject: RE: CHAB Meeting Today

Good afternoon Commissioner,

I apologize if I'm speaking out of turn but I'm going to jump in with an answer before Dana has a chance since this is in my wheelhouse. HIPAA regulations can be a bit complex. Most service providers such as Homeless Services and medical organizations have to hold information confidentially even after a person is deceased. Medical Examiners/Coroners have special exemptions carved out in HIPAA. We also have specific laws that *require* us to release certain information publicly about decedents so that is why my office can release information but Dana's team cannot. I hope this helps.

Thank You,



Justin Norton, D-ABMDI
Operations Manager
Washoe County Regional Medical Examiner's Office
Work Schedule: 7am-5pm on Monday, Wednesday, Thursday, and Friday
jnorton@washoecounty.gov | Office: 775.785.6114 | Fax: 775.785.6163
 990 East Ninth Street Reno, Nevada 89512



From: Clark, Mike E. <MEClark@washoecounty.gov>
Sent: Thursday, September 14, 2023 14:27
To: Searcy, Dana <DSearcy@washoecounty.gov>; Gustafson, Ryan <RGustafson@washoecounty.gov>; Norton, Justin W <JNorton@washoecounty.gov>
Cc: Brown, Eric P. <EPriceBrown@washoecounty.gov>; Edwards, Nathan <nedwards@da.washoecounty.gov>
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Hello Dana –

I'm just off the phone with Alexandra because [REDACTED] called and there is no bed for her. I've asked Alexandra to help with this that was as of 2:15PM.

I will call Lily Baron from the ACLU if I'm not hearing back from Alexandra in the next hour. [REDACTED] needs a bed or a voucher.

Also, the folks at the medical examiner's office sent me all the information on the death in August. So not quite understanding how they can answer my questions, but you can't because of privacy. Can you explain so I might better understand?

Appreciate all your work for the homeless and vulnerable populations in Washoe County.

Thanks,
 Mike



Michael Clark
Board of County Commissioners | District 2
meclark@washoecounty.gov | Cell: 775.686.0342
 1001 E. Ninth St., Bldg. A, Reno, NV 89512



From: Searcy, Dana <DSearcy@washoecounty.gov>
Sent: Tuesday, September 12, 2023 5:32 PM
To: Clark, Mike E. <MEClark@washoecounty.gov>; Gustafson, Ryan <RGustafson@washoecounty.gov>; Norton, Justin W <JNorton@washoecounty.gov>
Cc: Brown, Eric P. <EPriceBrown@washoecounty.gov>; Edwards, Nathan <nedwards@da.washoecounty.gov>
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Hi Commissioner Clark,

Due to privacy, we are not able to discuss the details of [REDACTED] I can confirm that staff is (and has been) in contact with her and have been actively working to provide care for her at the Cares Campus.

I can also confirm that there was a death at the Cares Campus on August 8, 2023. Again, due to privacy, I am not able to provide further details of the situation; however, I have copied in Medical Examiner staff to verify the cause of death.



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Cc: Brown, Eric P. <EPriceBrown@washoecounty.gov>; Edwards, Nathan <nedwards@da.washoecounty.gov>
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Hello Ryan –

Thanks for the information.

I would like a copy of each incident written report that has taken place at the 9th Street Senior Center. If there are not written reports, how do we keep track of incidents? Please give me a timeline on when I can expect the reports.

Also, I am asking you to contact [REDACTED] (that is the name I was just given) who I understand works for VOA at the Cares Campus. I just received two phone calls from concerned citizens that [REDACTED] who spoke at the CHAB meeting and I mentioned below, has had a conversation with [REDACTED] that was not positive. I have been told she is afraid she will be asked to leave the Cares Campus. I had asked about this in my email below and just wanted to verify we are in fact in communication with her.

And I await the information regarding the death at the Cares Campus, if in fact, there was a death as was spoken about at the meeting yesterday.

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From: Gustafson, Ryan <RGustafson@washoecounty.gov>
Sent: Monday, September 11, 2023 6:56 PM
To: Clark, Mike E. <MEClark@washoecounty.gov>; Searcy, Dana <DSearcy@washoecounty.gov>
Cc: Brown, Eric P. <EPriceBrown@washoecounty.gov>; Edwards, Nathan <nedwards@da.washoecounty.gov>
Subject: RE: CHAB Meeting Today

Good evening Commissioner Clark. I can answer some of these questions for you.

Regarding the space for seniors at Our Place, JOY Home: 20 total beds (16 currently due to construction), Women's Home: Pink Wing (Senior Wing) – 14 beds, HOPE Home: Don't have a dedicated number of beds, but do also have Seniors in this home

Buses from Cares come Tuesday, Wednesday and Fridays, drop off in the morning, pick up between 3:30-4. I don't believe there is transportation on the other days.

We are going to have full time security by allied starting on 10/1. Historically, we have only had security from about 11-1pm and then security closes up the building at night. Due to increase incidents we are going to have our own dedicated security guard. I can get you the cost on that shortly

I will work with Dana on any other incidents and get back with you shortly

Thanks

From: Clark, Mike E. <MEClark@washoecounty.gov>

Sent: Monday, September 11, 2023 3:38 PM

To: Searcy, Dana <DSearcy@washoecounty.gov>; Gustafson, Ryan <RGustafson@washoecounty.gov>

Cc: Brown, Eric P. <EPPriceBrown@washoecounty.gov>; Edwards, Nathan <nedwards@da.washoecounty.gov>

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Can you verify for me at Our Place how large the area is for seniors, how many folks.

Also, can you let me know if the VOC bus takes homeless guests to the Senior Center on 9th on Monday, Wednesday, and Friday. Is there another form of transportation on Tuesday or Thursday.

Why can't we announce these CHAB meetings to the homeless guests at Cares Campus and use our vans at the Cares Campus to give them the availability to attend?

Security at the 9th Street Senior Center – which Chair Hill announced today – when did that start, who is providing the security, are the seniors aware, has the Senior Advisory Board been told and did I just miss this? At what cost?

I'm understanding [REDACTED] (I might have her name incorrect, but that is what I wrote down), who spoke today about being afraid living at the Cares Campus, she works at Walmart, what are we doing to protect her? And can I learn about the problems she has been having, there must be written reports.

Finally, the death that took place at the Cares Campus that was mentioned today could I learn more about what happened. Or has there been a death?

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1001 E. Ninth St., Bldg. A, Reno, NV 89512



Wilson, Alexandra

From: Clark, Mike E.
Sent: Monday, September 18, 2023 3:26 PM
To: Wilson, Alexandra
Cc: Edwards, Nathan; Kandaras, Mary
Subject: FW: CHAB Meeting Today

Hello Alexandra –

Can you make me 7 copies of this and have on my desk in time for tomorrows BCC meeting.

Thanks,

Mike



Michael Clark

Board of County Commissioners | District 2

meclark@washoecounty.gov | Cell: 775.686.0342

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From: Brown, Eric P. <EPriceBrown@washoecounty.gov>
Sent: Thursday, September 14, 2023 3:22 PM
To: Clark, Mike E. <MEClark@washoecounty.gov>
Cc: Edwards, Nathan <nedwards@da.washoecounty.gov>
Subject: RE: CHAB Meeting Today

Commissioner,

I find this communication inappropriate to threaten a division or department head with contacting the ACLU if she doesn't follow your demand. It is also contrary to BCC Rules and Procedures which state that Commissioner requests of staff are to be made through the County Manager or Assistant County Managers. Please refrain from making any further requests directly to staff and direct any request through me.

Thank you



Eric P. Brown

County Manager

epricebrown@washoecounty.gov

775.451.4104

1001 E. Ninth St., Bldg. A

Reno, NV 89512



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